

About Me

Dwi posses 23 years IT experiences in Indonesia, Netherland, and Philippine market started from IT Trainer, Client/Server Application Developer, System Administrator, Infrastructure specialist, IT Consultant and shifted to Management Level.

GUNADARMA UNIVERSITY

1994 - 1999

Computer Engineering Faculty

INFOCAN TRAINING CENTER (HONGKONG)

2002

Introduction to ASP.NET, Programming with ADO.NET, Programming Microsoft .NET Framework with Visual C#.NET

MICROSOFT (SINGAPORE)

2003

Programming Microsoft SharePoint Portal Server 2002

NATIVE ENTERPRISE (BANDUNG)

2014

ITIL Foundation of Computer Engineering V.3

Microsoft Certified Trainer

Since 2002

Microsoft Certified Solution Developer

2004

Microsoft Certified Database Administrator

2002

Microsoft Certified Professional (NT 4.0)

2009

Computer Hacking Forensic Investigation

2018

Sertifikasi Dasar Managerial

(PT. SERTIFIKASI PROFESI PEMBIAYAAN INDONESIA)

2016



Dwi Ishak Mukti Wibowo

DATA & INFORMATION
MANAGEMENT CONSULTANT

Expertise

Database : Data Analysis, Business Intelligent, Data Warehouse & OLAP Solution on SQL Server Database

Business Process : Business Process Efficiency, Improvement and Automation, Change Management Process, Asset Management, Project Management

Financial Industry : Acquisition, Credit Analysis, Operations, Collections, Fiducia

Company Portal : Document Management Solution, Knowledge Management, Filing Management for Business Enhancement using SharePoint Server Solution

Office Efficiency : Office Solution and Automation, Smart Document, and Paperless Solution using Nintex, K2, Joget Framework, Odoo Platform

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PT. ARTISTIK SALINDIA LIMA

2019 - Now

Master Trainer

Modul Training :

- Melukis Dataviz
- Melukis Infografis
- Microsoft Excel Fundamental
- Microsoft Excel Intermediate to Advanced
- Microsoft Office for Secretary
- Microsoft Office for Accounting
- Data Analytics

Clients:

- TELKOM Indonesia
- BPJS Ketenagakerjaan
- Kementerian Komunikasi dan Informatika
- Bank Jawa Barat Syariah
- Astra Honda Motor
- Bank Syariah Indonesia
- Petrokimia Gresik
- Kementerian Agraria Tata Ruang (Badan Pertanahan Nasional)

PT. DATA TREASURE INDONESIA

2018 - Now

Master Trainer

Modul Training :

- Data Analytics
- Collaboration using SharePoint Solution
- Design Thinking
- Project Management
- Business Analyst for IT
- Data Driven for Business Strategy
- Data Analytics
- Microsoft Excel Fundamental
- Microsoft Excel Intermediate to Advanced
- Microsoft Office for Secretary
- Microsoft Office for Accounting
- Asset Management

Clients:

- MIPCON Prima Industri
- Astra Honda Motor
- Bank Central Asia
- Kementerian Dalam Negeri
- TELKOM Indonesia
- BPJS Ketenagakerjaan
- Kementerian Komunikasi dan Informatika
- Bank Jawa Barat Syariah
- Astra Honda Motor
- Bank Syariah Indonesia
- Petrokimia Gresik
- Kementerian Agraria Tata Ruang (Badan Pertanahan Nasional)

TEMPA TRAINERS GUILD (TTG)

2013 - Now

Associate Trainer

Modul Training :

- Data Analytics
- Design Thinking
- Business Analyst for IT

Clients:

- Department Perindustrian Republik Indonesia
- Bank Danamon

PT. BISNIS INTEGRASI GLOBAL

Jan 2021 – Jul 2022

Sales Manager

Supervise Account Manager and Marketing Team to sell products or Solution based on Customers requirements.

Jan 2021 - Dec 2021

Project Manager

Managing and Controlling Projects that worked with Development and Business Analyst Team to achieve Project Timeline and Budget

PT. EBIZ CIPTA SOLUSI

Oct 2020 - Dec 2020

Account Manager

Sell products or Solution based on Customers requirements and coordinate with Technical Team (Development and Business Analyst) and Project Management to setting Project Budget/Cost and Timeline.

Jan 2019 - Sep 2020

Project Manager

Managing and Controlling Projects that worked with Development and Business Analyst Team to achieve Project Timeline and Budget

PT. SARANA LEGALITAS INDONESIA

May 2018 – Dec 2018

IT Manager

Managing IT Operations for Fiducia Center

PT. BUSSAN AUTO FINANCE

Mar 2016 - Apr 2018

IT Service & Support Manager

Managing 4 section in Service & Support Department; Helpdesk and Call Agent on problem handling activities of operational business issues include Credit, Marketing, Accounting and Acquisition application. Business Analyst and Application Quality Assurance on new application or application enhancement activities.

CHEVRON (INDONESIA DEEP WATER DEVELOPMENT PROJECT)

Jan 2014 – Oct 2015

Project Control Analyst

Project Control Data Management Analyst on Indonesia Deepwater Development (Chevron Subsidiary). The job description are design, develop and implement data management and its related system as pre required by the user, also provide day-to-day support for data management related activities, including data mining, ETL and data presentation.

CHEVRON (INDOASIA BUSINESS UNIT - IT DIVISION)

Jan 2009 – Dec 2014

SharePoint SME

GIL3 Information Management Specialist (GIL3 Project) for delivering Microsoft Office SharePoint Server 2007 as Information Management Tools. At Chevron Dwi's goals is designing, deploying and delivering training for the whole users on Indonesia Business Unit for SharePoint products.

PT. IVERSON TECHNOLOGY

Sep 2007 – Jan 2009

Head of Consulting Service

Head Consultant using any kind of Information Technology and Telecommunication. In Iverson Dwi's Goal is delivering Integrated and comprehensive Technology Solutions to customers. Which using well-known Technology vendor such as; Microsoft, IBM, Oracle, Lotus, Cisco, Packeteer, Nokia-Siemens and many more.

PT. SARANA SOLUSINDO INFORMATIKA

Jun 2004 – Aug 2007

Presales Consultant

Pre-Sales Technology Consultant mostly using Microsoft product such as; Windows Server System 2003, Exchange Server 2003, Share Point Portal 2003, SQL Server 2000, Office System 2003 (Word, Excel, Outlook, InfoPath), Visual Studio 2003. Dwi work side- by-side with Sales or Account Managers to dealing solutions to customers. Dwi cover the Technology area in this process.

Nov 2000 – Jun 2004

Trainer & Training Coordinator

Trainer Consultant that has responsible to give the training solution, not just depend on syllabus, but he can customizing some of training course to become training solution. Beside that Dwi also has responsible to manage training schedule, supervise day-to-day all Trainers activities, manage relationship with customers and also deliver Microsoft Official Curriculum (MOC) or Microsoft Developer Network (MSDN) Training (development training).

TECHNICAL TRAINING AGENCY (BV. HOLLAND)

Mar 2000 – Oct 2000

Programmer & System Administrator

Access Programmer and System Administrator. As an Access programmer role Dwi support main programmers in BV Holland to building wiring diagram application that consumes AutoCAD drawing as the input data. As a system administrator Dwi support all Jakarta users and give services to have an efficiencies way to access their data or information on network.

ECSTEKNINDO PRATAMA

Oct 1999 – Feb 2000

IT Trainer

Trainer Consultant that has responsible to give the training solution, not just depend on syllabus, but he can customizing some of training course to become training solution.

PT. MIPCON PRIMA INDUSTRI

January 2025

Building Asset Management System Application.

The Application is used to monitoring Asset Movement, transfer, maintenance and Certification as requirement for Project initialize phase. The asset are consist of material, consumable, tools and some big peripherals. Target Implementation are Faster knowing Asset Quantity, Value and Depreciation cost on range date duration.

PT. KALBE CONSUMER HEALTH

January 2025

Mengagement and market demand acumen by the Marketing Team.

Market Intelligence and Customer Engagement Optimization. Successfully designed and facilitated the "Market Intelligence Excellence Program" for Kalbe Consumer Health, training 25 Marketing Professionals in the implementation of DMAIC methodology to increase engagement and market demand acuity

PT. ASTRA HONDA MOTOR

Oktober 2024

Improving AHASS Service Excellence

Developing Area Manager capabilities through intensive DMAIC Six Sigma training program for network performance optimization. Successfully designed and facilitated the "Service Excellence Acceleration Program" for Astra Honda Motor, training 15 Area Managers in implementing the DMAIC methodology to improve service for 180+ AHASS outlets

PT. RIUNG MITRA LESTARI

Jun 2023 – Dec 2023

Manpower Plan & Recruitment System

An application that propose manpower allocation from operation sites to Head Office and also recruitment process include Candidate Submission until Employee onboarding using SharePoint Online technology (Microsoft 365 – SharePoint, Power Automate).

PT. BISNIS INTEGRASI GLOBAL

Jan 2021 – Dec 2021

Digital Vaccine Management System (<https://dvms.big-solution.net>) for DNR Corporation An application that can track delivery of Vaccine Cov-19 from Biofarma warehouse to Clinic/Hospital who are eligible to vaccinate Indonesia citizens as Indonesia government program. It has specific Batch number of each smallest vaccine tube to track historical process in case there are dispute operation. This application as a realtime track systems for **BIOFARMA** and **Kemenkes** as project Stakeholder.

Integrated Bansos Management System (<https://www.bansosindonesia.com/>) for DNR Corporation An application that can track delivery of BULOG's rice package to deliver to Indonesian citizens who eligible receive the package as "Keluarga penerima manfaat". This application as a realtime track systems for **BULOG** and **Kemensos** as project Stakeholder.

HaiStok eCommerce (<https://www.dnrplus.com>) for DNR Corporation

An ecommerce application that sells medical things to business customers (clinic, hospital, drugstore) with same day services delivery.

Digital Transportation System (<https://dport.com>) for DNR Corporation

An ecommerce application that collaborate vehicle owners (transporter) and shippers. It enhanced price efficiency and vehicle readiness to market so shippers can choose which Transporter they need to work with.

PT. EBIZ CIPTA SOLUSI

Jan 2019 – Dec 2020

Banking Reconciliation for DBS Bank Indonesia

An application that reconcile process of credit card transaction and bank transaction between DBS Bank and its partner. It use ReconArt Application.

Budget Approval for PT. Suzuki Indomobil Motor

An application that leverage budget propose, approval and use for financial activities within Suzuki environment. It use SharePoint Technology and Nintex Workflow Automation.

Bank Guarantee for MUFG Bank

An application that track Bank Guarantee request and result that propose by Company who are vendor of PLN Indonesia.

PT. EBIZ CIPTA SOLUSI

Jan 2019 – Dec 2020

Banking Process Automation for DBS Bank Indonesia

An application as additional module of Core Bank system for Banking operations. It use SharePoint Technology and Nintex Workflow Automation.

Branch Paperless for DBS Bank Indonesia

An application that transform paper form on Branch into Digital. Customers can do pre-filled form before arrive to branch. Project goals is to make efficiency of customer queue on brach and digitalize paper form to paperless.

PT. BUSSAN AUTO FINANCE

Mar 2016 – Apr 2018

Mobile Survey

An application that running on Android operating system. Used by Field Surveyor, that collecting Customer leads data to be analysed by Credit System and result is Approved or Not Approved Credit process.

Mobile Collection

An application that running on Android operating system. Used by Field Collector, that collecting payment process until payment applied to Customer's Kartu Piutang.

CHEVRON (INDONESIA DEEPWATER DEVELOPMENT PROJECT)

Jan 2014 – Oct 2015

Project Control System

An application that using Microsoft Office InfoPath as Project Control System to tracking project budget proposal until approval.

CHEVRON (INDONESIA BUSINESS UNIT – IT DIVISION)

Jan 2009 – Dec 2013

SharePoint Implementation

An application that using Microsoft Office SharePoint Server 2007 as Information Management Tools to enhanced user productivity and collaboration. Begins from defined Governance, Guidelines and Deployment method for SharePoint. Include User deliverables to all employees on Chevron-Indonesia Business Unit.

PT. IVERSON TECHNOLOGY

Sep 2007 – Dec 2008

Dynamics HR & System Infrastructure for BOB BUMI SIAK – PERTAMINA HULU

Migrating Microsoft Exchange Server 2007 from MDaemon, Deploying Microsoft SharePoint Server 2007, Microsoft project Server 2007 and Microsoft Office Communication Server 2007. Integrating those System with Microsoft Dynamics AX HR Module. Work activities: Manage and monitor the whole project (as Project Manager)

PT. SARANA SOLUSINDO INFORMATIKA

Nov 2000 – Aug 2006

System Infrastructure for TUDUNG GROUP (GARUDAFOOD PUTRA PUTRI JAYA)

Installing and deploying Wireless Access Point on Garudafood Building setting for Roaming profile authenticate by Microsoft IAS Server

Work activities: Manage and monitor the whole project (as Project Manager)

SharePoint Portal for ConocoPhillips

Piloting and Infrastructure recommendation for Knowledge management and Intranet Portal Migration Project. Work activities: Installing and configuring SPS Pilot Server, Setting Customize field for Document Management features, Define Infrastructure for server placement.

Microsoft Project Server for BANK OCBC NISP

Work activities : Installing and configuring Project Server 2007, Connecting User authentication with existing Active Directory, Setting user access role on Project Web Access, Building Project Server OLAP Cube, Installing and Configuring Project Portfolio Server, Deployment on Project Managers desktop, Generate Documentation, Doing socialization on Project Managers, Executive and Project Officers with Training.

Mobile Office for INDOSAT

Deploying Exchange Server 2003 with Direct-Push Technology on Indosat's Corporate Customers.

Work activities: Performing overall assessment and understanding current condition, Designing Email System, Determining technology requirements, Deploy and Configure Exchange Server 2003, Mobile Client configuration for Push Mail ready